

Chronology of Events (All times are Local Eastern Daylight Time)

ALL ENTRIES HEREIN ARE PRELIMINARY AND SUBJECT TO CHANGE UPON RECEIPT OF NEW OR CORRECTED INFORMATION. DATA ARE FOR OFFICIAL USE ONLY.

Approximately 9AM: Construction worker Richard Knowles, pilot West 4 Street and LaGuardia Place at construction site reports 767 hit 80th floor [REDACTED] (Richard Knowles)

Per AEA-505 NY AFSS advised Richard Nolan [REDACTED] called to report incident. F. Schurat AEA-700 advised.

AAL77 IAD-LAX York lost over Indian @ 350

[REDACTED] AAT Command Center

UAL175 North New Jersey - Ghost Target

9:20AM ZNY-ATC-Zero
AAL-11 confirmed Boston

9:25AM Data-radar data dump: AAL11 McCormick confirmed hit
AAL77 Lost at 9:25AM York Kentucky
UAL175 Possible IAD arrival at IGN

9:30AM UAL175 Ron Ruggeri advises nothing from Newark

9:34AM Moving VFR away possible Military IAD no knowledge possible National (DCA) hotline activation

9:35AM Maybe not AAL11 into WTC per McCormick

9:35AM DCA notified check Hotline activated; primary 3 miles south, now 1 mile

9:40 AM UAL175 501 confirmed from Canoles out of BOS

9:40AM Flight hitting west side of Pentagon by VFR

9:42AM DAL1989 Boston to LAX on ground hijack
UAL93 Bomb threat airborne ZOB reported by ZBW from EWR

9:43AM East Moving VFR to White House per John Hendershod IAD OM 6 miles SW

9:44AM IAD grounding aircraft getting airborne aircraft on ground

9:45AM A1 movement times requested (Florida)

9:47AM UAL93 descending in ZOB airspace south of Akron, OH

9:50 AM DAL1989 Hijack BOS-LAX near DRIER VOR B767

9:52 AM PIT evacuation of tower

9:55AM All commercial traffic on ground in Washington Area BWI/DCA/ADW/IAD

9:56AM AEA-500 attempting to contact facilities

9:57AM N90 update 1203Z POU VFR 160 southbound headed to WTC

9:58AM UAL93 heading SE to Washington Area
DAL1989 landing at CLE

10:01AM East southeast PIT 40 miles squawking 7500 UAL93 North

10:01 AM Possible another hijack

10:03AM Aircraft destined for USA diverting to Canada overflight; domestic stop

10:05AM Telcon with Manager/National Emergency

10:05AM Evacuate White House, Pentagon

10:06AM N90 Evacuation leaving 5 controllers in each area

10:06AM ZOB AFSS

10:06AM 501 decides to retain essential personnel only but Managers may need to recall

10:08AM ZOB - lost radar with UAL93 near Johnstown (JST), PA

10:09AM Check with TEB to broadcast on frequency 243.0, good to go, TEB to broadcast on ground

10:10AM Called IAD - no radar
 10:11AM UAL93 heading to Washington
 [REDACTED] call Sabra for reliever airports (no connection)
 10:14AM 60 miles northwest of DCA fast moving
 10:15AM UAL93 is down confirmed 40 Southeast JST, Somerset, PA
 10:16AM Fast westbound to Boston 16,000 reported by ZNY McCormick
 10:18AM A1 airborne
 10:19AM McCormick reported
 10:20AM IAG Full ATCT evacuation
 10:21AM DAL1989 on ground at CLE
 10:22 AM Sikorski Helicopter
 10:25AM NOTAM issued: Washington area airports closed
 Bob Brickley, IAD Support Spec. line into IAD
 10:27AM Brickley advises that DCA AFSS all airports in USA closed
 10:30AM TEB Medevac only - WTC collapses
 10:35AM Military aircraft
 10:37AM DAL1989 flaps up at CLE on ground
 10:40AM AAL77 ZKC airspace airborne
 10:44AM Request PHL open for landing
 10:46AM Per AEA-500 no aircraft except Military, Medevac and N4
 10:50AM N2 Leaving DCA cleared to MSY
 10:51AM ZBW FDIO-ATC-Zero per IAD (Boston ARTCC)
 10:52AM AT conference bridge [REDACTED] (McCartney for AT facilities)
 10:54AM TFR issued establishing 5 mile radius of WTC
 10:57AM N4 inbound DCA is cleared to land, Attorney General, ETA Noon, communications problems, destination ADW, diverted DCA
 10:58AM CLE ARTCC small plane - evacuating
 10:59AM AAL77 down Ashland, KY unconfirmed
 11:05AM 5 Medevac Helo's military refusing
 11:06AM N4 changing destination to DCA, we advised Canoles
 11:11AM per 500 IAD to relay for DCA, Security requesting General Kavinidy (ACS-1) to be picked up in Puerto Rico. FAA Hangar 6 wants to send to Puerto Rico, Hangar 6 to contact Pete Challan, Brickley to relay.
 11:14AM BWI staffing adequate - SWAP
 Law enforcement has not entered DAL1989.
 11:14AM ORF Coast Guard; 3 distress calls reported, per Guy White
 UAL947, AC065, COA57 flight plans not stored
 11:15AM AEA-505 Ruggeri calling Military
 11:16AM SCATANA Procedures for ANE/AEA by Military -Military will confirm
 11:17AM DAL1989 confirm Hijacking from AEA-700 (Arros) Security off tactical net
 ATCT talking to aircraft
 11:20AM LAX diverting to Ontario per Lee Connor, Security
 11:21AM DCA a lot of Military
 11:22AM JFK evacuated per Port Authority reported by George Dodelin, cell [REDACTED] for Dodelin
 11:23AM DAL1989 taxiing to gate at CLE
 11:24AM AAL77 ZID no wreckage Ashland, KY
 11:25AM Ruth Marlin NATCA VP, Bob Tobin and Bill Peacock coming from MSY
 UAL23, Terminal 7, Gate 2; 3 Arabs refusing to get off plane at JFK
 11:27AM N4 15 minutes out of DCA per ASD
 11:28AM Fighter escort for N4 into DCA [REDACTED] ATS NET
 11:30AM N4 75 miles from IAD

11:31AM Reference 11:14AM ORF : additional information; aircraft reporting from Consat Air Station, ALA877, COA51 these 2 aircraft getting the highest number of calls

11:34AM General Kanivan Departed 11:30AM R108/680 Puerto Rico, West Palm Beach to Andrews

11:35AM 3 Medevacs Helicopters BDL to NYC; 5 TEB Medevacs

11:38AM N4 escort? 65 west IAD; Quid26 N4 Holding (waiting escort)

11:39AM PAT108 Citation San Juan 60180 tail # to West Palm Beach to ADW; General Kanivan on board

11:40AM Pentagon requesting to take ATC operation, Canoles no knowledge, NMCC LTC Bucknam [REDACTED] per Canoles dealing with military request.

11:46AM N4 circling waiting for escort Life flights, each flight individually, case by case bases (parts) with Military, require Beacon codes. ZNY request release personnel - case by case basis. N4 28 West IAD heading DCA

11:47AM COA57 and AC065 in Moncton airspace, AC065 reported OK

11:48AM ATCS refusing to report to work NYC area - count ok now, Canoles advised

11:49AM N4 10 west IAD

11:50AM N4 over IAD

11:51AM TEB still awaiting release for Medivac through service cell per Canoles need beacon codes and #'s.

11:55AM N4 2 south of DCA. ORF: Coast Guard station reporting Airtala Cell # EICRL distress call

11:56AM AGL 95 miles west of PIT

11:57AM ERI evacuated twice

11:58AM AEA-501 release ATD Eastbound first 2 persons to stay behind

12:00 Noon Requesting Release for TEB medvacs #'s AEA-500 to Linda, HQTRS.

| | |
|--------|------|
| N9LV | 0344 |
| N121LF | 0343 |
| N1930A | 0345 |
| N5NJ | 0347 |
| N886AH | 0350 |
| N202SC | 0353 |
| N302PS | 0354 |

12:00 Noon 2 VFR 15 East of IAD (think Military near Camp David); DCA working

12:06PM Order 7610.4J SCATANA procedures page 6-31 dated 11/98

12:08PM 14 USAirways, 3 in the air

12:09PM 6 Helicopters BDL-NYC to Port Authority helipad to TEB

12:11PM N2 has not departed no estimated departure

12:11PM Deputy ATF-2, requesting MKC to near DCA

12:11PM 7 Medevacs [REDACTED] TEB per Hqtrs

12:14PM Satellite # [REDACTED] to Canoles

12:15PM 7 TEB Medevacs wheels up

12:17PM AEA-500 requesting call signs on all medevacs

12:18PM C182 out of MGJ

10 Major carriers accounted for all aircraft

2 PM principals only TELCON per Canoles

12:20PM N2 at DCA confirm type is LR31 ASDI

12:21PM N2 rolling

12:25PM 3 Helicopters Medevacs ABE-NYC waiting DOD approval

12:26PM N2 airborne (130 minutes to destination MSY)

12:30PM COA57 on ground at Gander

UAL947 Returned to Gander

AC069 unknown

Per Canoles and McCormick

12:32PM AEA-1 SECON D

12:35PM Sikorski Helicopter N601S #1 WTC POU 1203Z

UA93 on ground Sommerset, PA
 AAL11 #2 WTC South turn around
 UAL175 WTC
 DAL1989 CLE
 AAL77 IAD [REDACTED] Still Missing
 12:35PM IAD gave [REDACTED] as # for medevac in ZDC
 12:35PM Elkins, WV scramble on Air carrier? MD88 being intercepted?
 12:45PM [REDACTED] FL350 one of theirs
 12:45PM [REDACTED] Military command post LTC Bucknam
 12:50PM Relocating Congress
 1:00PM Increase security level
 1:04PM Sikorski helicopter landed 20 minutes early, normal GE run at 1228Z to WTC
 1:04PM [REDACTED] down Hudson
 1:10PM [REDACTED] terminated bridge with IAD
 1:10PM Coordination with ATSCC - medevac from Harrisburg (MDT) to crash site in PA
 1:11PM UAL175 radar data
 AAL11 requested from ALB 1200 codes from ALB Approach 1130Z to 1330Z.
 1:13PM AAL11 voice recordings posted on FAA intranet - AEA-505 setting up recordings.
 No information on the website - reference tapes.
 1:15PM M. Cirillo wanted to set up line where AEA can approve medevac flights - need batch of codes
 1:18PM Unconfirmed report Korean Air Flight (KAL) 017 inbound to LAX being hijacked.
 1:24PM KAL 017 diverting into Vancouver, BC
 1:25PM NY Governor N879 code 5601 HPN to Manhattan
 1:26PM All information to Hqtrs to be via AAT-20 website
 1:31PM NORAD will not allow Medevac aircraft airborne
 1:33PM Military Helicopter circling nuclear plant [REDACTED] VVP
 1:35PM NY State Police Department/SGT ADAR [REDACTED] N876 Governor Pataki on Helicopter HPN to East 34th street need clearance (5601 beacon code) denied due to unable to coordinate.
 1:36PM UAL flight from IAD to PIT all have emergency personnel on board tail number N949UA.
 1:38PM KAL85 squawking 7500.
 1:40PM UAL requesting to have aircraft fly to PITT for rescue aircraft out of IAD - request forward to Headquarters
 1:45PM 5601-5611 beacon codes for medevac aircraft provided to Headquarters for approval with military
 1:50PM Radar data and WAV file received from ZBW
 1:53PM No data to be released even internally per Canoles
 1:55PM Principals only TELCON.
 2:00PM Comm Center Reports citizens report B747 like aircraft coming down Hudson
 POU ATCT nothing Kingston Bridge to Beacon Bridge
 2:05PM Reported aircraft is thought to be KC135 north of LaGuardia
 2:07PM UAL93 SATORI - struggle 1328Z then 12 seconds climbed and descended over PIT and descended and crashed 40 east of PIT.
 2:10PM TSD shut off outside FAA
 2:15PM CNN is reporting flight paths as displayed on flightexplorer.com
 2:20PM N90 reports 1256Z 7 NW ARD beacon code 3321 FI286 490KTS
 2:25PM ROSS 72 N172CV EF5055 HEF-Hilton Head, Deputy FBI Director) Released Beacon Code 07
 2:26PM FBI requests tapes will be confiscated AEA-500 advised S. Carper not to release tapes.
 2:30PM New FDC NOTAM issued
 ANS - New Advisory has been issued Military/Lifeguard, Police can fly with approval of overlying center.
 2:35PM ZNY requested CISD
 2:40PM Advisory 41 - discrete beacon codes from overlying center

2:50PM Tony Mello NTAP/SATORI from ZNY/ZDC CDR IAD BWI DCA to RAPTOR format
 2:55PM Upload data on AAT site per Canoles - keep originals in facility.
 3:00PM USA930 hijack from Madrid not verified with PHL or DCA
 3:05PM McCormick advised to release SATORI on AAT web
 3:06PM N2 going to DCA
 3:07PM Ross72 beacon code 0573 IAD to HEF is approved.
 3:15PM Radar data requested from IAD/DCA
 3:16PM LAX ATCT evacuated due to bomb in parking Lot 2 per Tom Davidson
 3:25PM Additional explosive at LAX found in old terminal
 3:40PM All Towers with active military will stay open per Rick
 3:40PM LGA personnel returning to Tower from emergency site.
 3:55PM Coordinate Arrival of PAT108 at ADW with military
 4:00PM Coordinate transport of passengers of N2 from DCA to FAA headquarters N2 ETA DCA 1700cl
 4:07PM Coordinate escort of N2 in to DCA
 4:20PM N7601C Sikorsky out of POU - normal operation
 4:22PM UAL175 data forwarded into Hdqtrs.
 4:25PM [REDACTED] HQ on medevac discrete beacon code and we can allow to let them go
 4:28PM [REDACTED] LTC Mahoney will be called to make sure that
 4:30PM [REDACTED] in New Orleans people being trained in CIRD
 4:32PM not to be used per LTC Atkins
 Change Advisory 41 (Amendment): After law enforcement and Emergency evacuation flight in NAS
 4:32PM "WILD" flight to intercept N2
 4:33PM UAL175 data received by Hdqtrs
 N2 ETA 27 minutes at DCA given to Hdqtrs from ASDE
 4:34PM Effective immediately USA Flights Civil and foreign Civil in NAS prohibited except IAW Advisory 041 as amended
 4:35PM BWI advised to call on radar data request
 4:35PM POU N
 AAL11 #2
 UAL 175 #3
 Per McCormick ELT first heard before AAL11 hit
 4:38PM Request JFK UAL175 off and UAL176 and off times; UAL175 1215Z out of BOS
 4:38PM Request JFK to review strips for UAL flights from JFK to BOS
 4:39PM ZNY AAL11 #2 Aircraft
 UAL175 #3 Aircraft
 Reports will have all information in 30 minutes
 4:45PM Mayor YYZ called for 2 medevac helicopters from YYZ to [REDACTED]
 Need call signs for Medevac aircraft - approval from Canoles
 4:46PM 2 Helicopters from [REDACTED] Mayor's Office
 Call Rick Hostelter
 4:54PM ZNY upload AAL11 done
 UAL175 north 35 miles out
 4:55PM NORAD will request flight tracks from Origin to impacts.
 N2 on deck DCA
 4:55PM UAL175 into WTC per McCormick ZNY
 5:05PM POU N7601S departed at 1203Z went to Wall Street left Wall St. at about same time of incidents at WTC went to BOS; at this time is on the ground in BOS.
 5:10PM Millville AFSS and ACY ATCT tapes - screaming at 1228Z Millville and 1215Z ACY.
 5:11PM ETMS Data will be stopped per Salim Haber AEA-401
 5:18PM UAL93 N591UA B757-200
 AAL77 N644AA B757
 AAL11 N334AA B767-200
 UAL175 N612UA B767-200

UAL93 EWR-SFO confirmed changed DCA as destination in ZOB information passed to Sprague to Canoles

CGIMT Toronto Medivac out of YYZ

5:23PM Controller input to change to DCA from SFO at ZOB

5:30PM UAL175 changes beacon code
1470-3020-3321 Sector 42
SATORI = ZNY_01_S11_8_R42
Information per McCormick to Sprague

5:35PM UAL93 Request from VP for data on Aircraft
Short Summary UA93 JST
Point of Departure
Hijack [REDACTED]
FAX

5:45PM Chronology sent to Canoles and Sprague by Ron Ruggeri; receipt verified

5:53PM 12:46:05Z AA11 radar lost

5:57PM FDC 1/19760 issued NOTAM
UAL93 1247Z depart EWR Beacon Code 1527

6:10PM Crash reported into VA Hospital in Dayton Ohio
VA hospital explosion if VA Hospital in Dayton, possible sonic boom

6:25PM ATCT's open through night, 11 total
HPN CHO ILG PNE MMU CXY
POU BGM RDG ISP SBY (unable to remain open due to personnel)

6:28PM House fire in Dayton, Ohio

6:29PM 4 aircraft released by Hqtrs SE to NE:
N241LA C500 FAY-ADW Multiple trips
N242LA C500 FAY-ADW Multiple trips
N160AR BE350 ORF (Oceana) - ADW Multiple trips
N208DG C208 ORF (Oceana) - ADW Multiple trips
Beacon Codes assigned by Sector

6:30PM N1NA off DCA destination JST (GO TEAM)

6:38PM Reporters call in line (202) 493-4190 PIN 3883 (reporters only)

6:50PM ROC (T. Trubiano) distributed Situation Report #1 signed by Dan Noel, Manager,
Emergency Operations Staff

6:53PM CDR on AAL77 being run by IAD

6:55PM Light Twin prop heading toward Los Angeles

7:00PM Steve Alagna United Airlines GO TEAM drove to JST

7:02PM AWP update Light Twin out of Orange County 2,000' 3,000' AWACS and F16,
watching and LA Approach watching (information from concerned citizen)

7:08PM ZDC advised ENTAP on AAL77 being compiled

7:10PM ZNY update voice on SATORI #8 sent for Hqtrs and AEA

7:10PM AAL9014 FEMA DAL to JFK ETA 82 mins. Coordination complete

8:13PM Headquarters requesting a PIT contact for FBI to review recordings. Drug Enforcement
Administration (DEA) not authorized; however, DEA agent Simone is working for FBI.
AAL77 radar plot faxed to Canoles.

8:15PM

8:22PM ZNY NTAPs on cemail for Doug Gould, Tony Mello, & Ron Ruggeri.

8:24PM Headquarters inquires whether PIT has radar coverage over Indian Head (IHD) VOR.
AEA-505 requesting information, PIT is unable to see over IHD.

8:26PM Marines requesting approval to enter New York City via air. This request was forwarded
to Headquarters.

8:29PM AEA-505 requesting CDR plot from Clarksburg (CKB) ATCT for UAL93, at the request
of AAT-201 (Mello).

8:35PM AAL9014 landed JFK. FEMA on board.

8:46PM ZDC reporting a problem with discrete codes from PHL and ORF approach controls. We advised Headquarters. LTC Atkins looking into situation. LTC Atkins to call ZDC direct.

9:00PM FDC Advisory 45 recovery for 9/12/01.

9:09PM AEA-505 reported that CKB Airway Facilities (AF) coming in to pull tapes. AEA-401 advised; MCC calling technician.

9:35PM AEA-401 (Haber) reported that AF technician will report to CKB at 9:45PM.

9:36PM Dan Diggins, AAT-201, assumes watch, for AAT-20.

9:58PM Tony Mello requesting Primary off PIT Plot, RAPTOR shows UA93 SE to Boundary; for FBI. PIT Advised.

10:20PM ZNY faxing rough transcripts on UAL and AAL

11:00PM AEA-1 decided that the Regional Office will be closed 9/12, AAT-20 advised.

11:15PM CKB Data unable to transmit, disk being driven to PIT ETA approximately 9/12/01 12:45AM. Pelkowski notified of disk coming. AAT-20 Jeff Logue advised.

11:26PM Bill Buck asked about planes in P56, Jim Slate said Secret Service aware, military fighter without transponder. Relayed back to Bill Buck.

11:30PM ZNY McCormick advised that local police are at Long Island radar sites.

11:32PM No data to be released to anyone but Dave Canoles per AAT-20

00:01AM 12 September 2001

00:07AM Aircraft over Fredericksburg, VA? (inquiry). RIC, IAD, DCA show nothing

00:32AM HDQ CMD Center - 253 flights landed in Canada
requesting US Airports, JFK, EWR, ATL, CHI, SFC, DET, DAL, MIA

00:38AM From Rick inquiry to Bob Napurano - 253 flights in Canada - when does PONYA anticipate to be open for operations?

00:56AM HDQ CMC inquiry. How many flights have been authorized outside of those specifically identified, DOT, DOD, LAW, LIFE i.e. response teams using other than Lifeguard Callsigns. AEA has none, so far.

01:17AM Inquiry to HDQ CMC from FEMA. Any priority being considered for FEMA Response Personnel on Airlines when they start to fly tomorrow? CMC advised FEMA to make inquiry direct to the Airlines.

01:33AM Inquiry from SYR - Local [REDACTED] - Air 01 - need Code from ZBW
Coordinating number [REDACTED] for ZBW

01:47AM Active Air Defense Scramble off Langley

01:53AM HDQ CMC needed assistance of FBI Agent - AEA CMC had one sitting in - problem was requests coming in for FAA Tape info from Local FBI Offices.

01:56AM AEA FBI [REDACTED] Local FBI Office of procedure to put all requests through AAT-20, [REDACTED]

02:01AM Request from Linden NJ Airport to land Airforce Flight from Dobbins AFB, also requesting ground support, transportation etc. Mike Sammartino advised unable to validate time or flight, we have no knowledge of active flight at this time.

02:13AM Request coordinated through HDQ CMC from NY FBI Office for copy of All voice tapes of ATC Communications on all four Aircraft AA 11 BOS (T), ZBW UA 175 BOS (T), ZBW, ZNY UA 93 EWR (T), N90, ZNY; ZOB AA 77 IAD, DCA, ZDC, ZID

02:25AM All Facilities notified of above request

02:27AM DCA advised a REACH FLT over Ohio requesting to land ADW is being diverted to DOV - Info is one of the Cabinet Sect is aboard.

02:32AM PONYA advised that no estimate of opening times can be given until after morning coordination meeting at 6 AM local.

02:40AM Rick advised IAD call in someone on OT to assist with above Tape request. One problem is tape is locked up in secure cabinet.

02:40AM HDQ CMC advised National Alert from FBI in Miami for two vehicles - a 1989 Red Pontiac 2 Door and a 2001 Olds Tan 4 door.

02:43AM HDQ CMC Expecting National Security Plan for Aviation by 4 AM. Administrator and Staff to meet at 8 AM on Plan. Operational brief to follow at 9 AM.

02:55AM Police Sgt from NY reported Cell Phone report of Commercial A/C heading east toward the Hudson River.

03:00AM ALB (T) states a C 17 arrived.

03:01AM M. Grant saved info Sept 11 Chronological (Log) to new disk 911 Disk 2 and also to "C" Drive.

03:30AM RIC reported fast moving primary target in their airspace.

03:32AM Target later Identified as a Tanker aircraft which had lost transponder

03:56AM IAD reported slow moving primary target vicinity of Casanova.

04:13AM Per TV News Release two numbers for checking on reporting casualty in NYC, 866-856-4167 NY Autotorium, NYPD [REDACTED]

04:20AM IAD reports attempt to provide requested voice tape failed - recorder OTS. EWR reports requested tape is locked up in safe.

04:31AM HDQ CMC requested what facility manning we expected this morning. Rick advised approaching normal. AEA would update after morning roundup approx. 5:30 AM.

04:40AM Mike Sammartino gave all facilities on Conference phone heads up that a Facility Manning roundup would start approx. 5 AM.